



## Quality Policy

At AAA Medi-Calibrations Ltd., our mission is to exceed customers' unique needs by providing prompt, value-added, quality, and cutting-edge laboratory equipment and consumable solutions. Guided by our core values of Integrity, Customer-Centric Excellence, Commitment to Quality, and Innovation, we remain a trusted partner in the biomedical sector, committed to operational excellence in IVF, diagnostics, and research laboratories.

This policy is a crucial element of our strategic direction, providing a framework for setting measurable quality objectives across the organization, monitored and reviewed regularly to enhance performance and ensure alignment with international standards.

AAA Medi-Calibrations Ltd. is committed to:

- Complying with all applicable statutory, regulatory, and ISO 9001:2015 standards, ensuring adherence to industry and stakeholder requirements.
- Continuously improving our Quality Management System (QMS) to ensure superior service delivery, customer satisfaction, and operational efficiency.
- Promoting a culture of professionalism, teamwork, and accountability, empowering our employees to deliver top-tier technical support, preventive maintenance, and equipment procurement services.
- Leveraging global partnerships and innovative technologies to ensure our clients have access to the most advanced medical equipment solutions, contributing to improved healthcare outcomes.

Through our unwavering dedication to quality, innovation, and customer satisfaction, AAA Medi-Calibrations Ltd. will continue to position itself as a trusted leader in biomedical engineering and laboratory solutions across Nigeria and Africa.

